





# SALVATORE BEVILACQUA


BACKEND DEVELOPER | Python, Django & Cloud Technologies 

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 Valencia, Spain  
NIE holder

 Italian Citizenship

 [My Coding Portfolio](#)

Backend Developer with a Diploma in Software Development from Code Institute and a background in cybersecurity and IT infrastructure. I have knowledge of Python, Django, Flask, JavaScript, and databases (SQL/NoSQL), along with basic experience in cloud technologies and version control (AWS, Git). Fluent in Italian and English, with experience working across European markets. I am eager to apply my skills, keep learning and contribute to a dynamic development environment.

## TECH STACK

Python, Java, Django, Flask | JavaScript, HTML, CSS | MongoDB, SQL, NoSQL | AWS, Git, GitHub | Cybersecurity & IT Infrastructure

## EXPERIENCE

- Pharmaconex LTD | *Dublin, Ireland*

January 2021 - Present

**IT & Cybersecurity Support**
  - Manage the company's IT infrastructure, including server configuration, maintenance, and troubleshooting.
  - Oversee cybersecurity protocols, ensuring data protection, monitoring antivirus systems, and preventing security breaches.
  - Act as the main contact for third-party software providers, handling security updates and issue resolution.
  - Assign role-based access permissions, ensuring compliance with data protection regulations.
  - Provide technical support, troubleshooting IT issues and responding to employee and client requests to ensure system efficiency.
- Cook Medical Europe | *Limerick, Ireland*

March 2019 - May 2020

**Technical Support Representative**
  - Managed hospital inquiries and orders, ensuring timely delivery of surgical devices.
  - Resolved technical product issues and guided medical staff through troubleshooting processes.
  - Trained and supported new hires, improving onboarding efficiency and internal procedures.
- UPS | *Dublin, Ireland*

February 2017 - February 2019

**Enterprise Credit Controller**

June 2018 - February 2019
  - Managed end-to-end financial support for Philips across Europe, handling invoicing discrepancies, payment issues, and high-priority escalations.
  - Acted as the key contact for financial operations, ensuring a seamless resolution process and maintaining strong client relationships.

**Billing Customer Service**

February 2017 - June 2018
  - Resolved billing inquiries for key accounts, ensuring first-contact resolution and consistently exceeding a daily target of 20 cases. This performance led to my promotion to a specialized EU team, handling 40 queries per day, being recognized as a top performer for achieving 76 cases in a day once.
  - Handled invoice adjustments and dispute resolutions, coordinating with internal teams to streamline processes and improve response times.

## EDUCATION

**Diploma in Software Development**  
2020 - 2021  
Code Institute, Ireland

## LANGUAGES

Italian

Native

English

Advanced | C1+

Spanish

Beginner | A2

## KEY SKILLS

- Problem-Solving & Troubleshooting
- Attention to Detail
- Client Relationship Management
- Adaptability
- Continuous Learning
- Collaboration & Team Support